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**The Ortnier Management Group
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Communications Officer

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***Thomas L. Ortner, MHA
Chief Executive Officer***

Thomas Ortner is the founder and principal partner of the Ortner Management Group, an administrative services and behavioral health management firm. Mr. Ortner has over forty years of experience in the behavioral health field as an executive, developer, and consultant. For the last twenty-five years he has worked exclusively with rural county mental health and other county agencies as a provider, problem solver and program developer. He has received multiple awards and commendations from Counties and the Alliance for the Mentally Ill notably: Mental Health Provider of the Year from NAMI and a CSAC award for “program innovation”. Mr. Ortner received his undergraduate degree from Iowa State University and his master’s degree in hospital administration from the University of Minnesota.

Professional Background:

Mr. Ortner worked 16 years for Lutheran Health Services in Omaha, Nebraska in psychiatric program development and administration. During that time he served as the Chief Operating Officer of a 98-bed psychiatric hospital in Omaha, Project Manager and Chief Executive Officer of a new 80-bed psychiatric hospital in Kearney, Nebraska and, finally, as Regional Vice President of Psychiatric Services for central and western Nebraska. He has also served as a Vice President for Development for the Copper Sands Corporation in Twentynine Palms, California and as a hospital CEO for the Charter Medical Corporation and the Sterling Corporation. Mr. Ortner was a co-founder and CEO of the Acacia Mental Health Network, an independent practice network (IPN) of behavioral health practitioners, in Chico, California. He is a charter member and Executive Director of the Family Life Foundation, a nonprofit behavioral health organization; which has sponsored and developed crisis residential and long term care services for chronically mentally ill adults, community-based housing for mentally ill adults, medical psychiatric inpatient services, welfare-to-

work programs, juvenile justice diversion programs, group homes and foster family services to rural Social Service and Mental Health Agencies in California. Mr. Ortner also serves as President and Chief Executive Officer of North Valley Behavioral Health, which has developed and operated three sixteen-bed psychiatric health facilities in the North State serving rural counties. Finally, Mr. Ortner has spent the past twenty years as an independent consultant to hospitals, private practitioners, medical groups, and nonprofit organizations providing strategic planning, managed care integration, community care licensing, facility/project development, and administrative services.

Community:

Mr. Ortner has served on multiple nonprofit boards and advisory boards. He has been involved with many community charities and fund raising events over the years. Mr. Ortner has served as adjunct faculty for undergraduate programs, has been an active professional speaker and has served as a teacher and mentor to children, adults and young professionals.



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**Jeff Payne, MBA
Administrator**

Jeff Payne is founder of Payne and Associates, an organization providing social and mental health services in northern California. Mr. Payne has over 20 years of experience in the social services and behavioral health field, as an executive, a consultant and in administrative services, operations management and clinical programming. Mr. Payne received his undergraduate degree in psychology from Chico State University and his Master's Degree in business administration with emphasis in healthcare and hospital administration from Regis University in Colorado.

Professional Background:

Mr. Payne worked for Crestwood Treatment Center in Eureka, California in recreational and clinical programming. Mr. Payne then worked for the Sterling Corporation in Yuba City, California, providing acute psychiatric inpatient care and programming services to children, adolescents and adults. Mr. Payne has spent the last 16 years serving several behavioral health agencies including the Walnut Grove Treatment Center, Rosewood Care Center, North Valley Behavioral Health, Willow Glen Care Center, and Priorities Incorporated, providing operations management, strategic planning services, licensing and certification preparation, consulting and executive services for crisis residential, long-term residential and acute psychiatric care for adults and the elderly. Mr. Payne is a co-founder of North Valley Behavioral Health and currently serves as Executive Director of Priorities, Incorporated, an organization dedicated to serving individuals with developmental and mental health disabilities. He is also a co-founder and Chief Operations Officer for the Ortner Management Group.

Mr. Payne also serves on several non-profit boards including Chairman of the Board for Rosewood Care Center in Yuba City, California; Secretary for Counseling Solutions in Chico, California, and Vice President of Finance for the

Capital Thunder Youth Hockey Club.

Business Background:

Mr. Payne has been successfully self-employed as the founder and owner/operator of his consulting firm since 2003. He has participated in the development and management of several social services and behavioral health entities. Mr. Payne has also served as co-founder and managing partner of multiple entities dedicated to providing mental health services.



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***Melissa Callicott, CPA, MSA
Chief Financial Officer***

Melissa Callicott is the Chief Financial Officer of the Ortner Management Group, an administrative services and behavioral health management firm. Ms. Callicott has over 16 years of experience in the field of accounting and taxation and is a licensed CPA in the state of California. She received her undergraduate accounting degree from Point Loma Nazarene University and her master's degree in accounting and taxation from San Diego State University.

Professional Background:

Ms. Callicott worked 16 years for McGladrey, LLP, a national public accounting firm in San Diego, California. She specialized in accounting, audit and tax services for medium to large-sized businesses. Her clients were closely held corporations, S corporations, limited liability companies and partnerships with international and multi-state activities. She focused on industries, which included manufacturing, distribution, software, retail and professional services.

Ms. Callicott has also spent 15 years as an independent accountant to Willow Glen Care Center, a long term care facility for mentally ill adults, and North Valley Behavioral Health, LLC, a psychiatric health facility in Yuba City, California. For the last year she has been operating full time for the Ortner Management Group, LLC as Chief Financial Officer serving Willow Glen Care Center and North Valley Behavioral Health, LLC. In addition, she provides financial services for Priorities, Inc., a sixteen-bed facility for mentally disabled adults. For all entities, she oversees the billing, accounts payable, payroll, county cost reporting, financial statements, tax returns, enterprise-zone management, cash management and banking relations.

Business Background:

Ms. Callicott is a member of the American Institute of Certified Public Accountants and California Society of Certified Public Accountants. She is on the Board of Directors of the Stadium Toastmasters Club and serves as treasurer. She also served for three years on the executive committee for ProGrowth, a business networking group. In addition, she was an active member of ProVisors, a business professional organization in San Diego, California.



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***Adam Ortner, LPT
Director of Care Management***

Adam Ortner is the Director of Care Management for the Ortner Management Group. Mr. Ortner has 17 years' experience in the field of mental health and is a Licensed Psychiatric Technician (LPT) for the state of California. He received his LPT training at Yuba College, recognized by the California Board of Vocational Nursing and Psychiatric Technicians as one of the top-ranked schools in the state for its percentage of students who pass the state examination (NCLEX-PT) for licensure. Additionally, at Yuba College, he was voted President of the LPT program.

Professional Background:

Mr. Ortner has worked for Willow Glen Care Center for 17 years. He began his career as a teen, doing the facilities' laundry and providing direct client care. Later, he moved into the business office, assisting with accounts payable and receivable, billing, and other special assignments. He also implemented information technology systems and provided computer support services for staff.

In 2004 Mr. Ortner accepted a position with Pine Tree Gardens Residential Care Center in Davis, a facility providing residential and day rehabilitation program services to adults diagnosed with serious mental illnesses. A year later, he returned to Willow Glen Care Center as the facility's Medication Supervisor. In 2007, he was promoted to Program Manager of Rosewood Care Center, a residential program within Willow Glen Care Center serving adults with mental health conditions.



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**Connie Drago, RN
Chief Compliance Officer**

Connie Drago is the Chief Compliance Officer of the Ortnier Management Group, an administrative services and behavioral health management firm. Ms. Drago has over 35 years of psychiatric nursing and quality management experience. She received her nursing degree from College of DuPage, Glen Ellyn, Illinois.

Professional Background:

Ms. Drago has worked in multiple settings including: adult, adolescent and child programs in acute psychiatry, medical-psychiatric units, all levels of residential care and emergency rooms.

Ms. Drago served in executive capacities as the Administrator of Charter Behavioral Health of Northern California; Administrator of River Oaks Center for Children, a residential level 14 group home; and Director of Patient Care Services at North Valley Behavioral Health.

For the last 17 years Ms. Drago has developed expertise in the field of Quality Improvement and Regulatory Compliance. Functioning in this capacity for Charter Hospital, Sierra Vista Hospital, Sutter Center for Psychiatry and North Valley Behavioral Health, Ms. Drago has led quality improvement programs with zero deficiencies from federal and state audits and JCAHO surveys.

For over 15 years Ms. Drago has acted as a quality and compliance consultant to hospitals and county mental health systems. She has been a Police Officer Standards Trainer with the State of California and an educator for law enforcement and emergency medical services regarding safe work practices and regulatory requirements.

Ms. Drago was appointed to the California Hospital Association's Behavioral Health Advisory Board focused on the importance of mental health and chemical dependency services and programs in California's hospital and healthcare community.



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***John Riley, MD
Chief Medical Officer***

Dr. John Riley is the Chief Medical Officer for the Ortner Management Group, LLC, a mental health services management company. He is also the Medical Director for Willow Glen Care Center and currently oversees clinical activities at Willow Glen and Rosewood Care Center in Yuba City and at Redwood Creek in Willits. He is the Medical Director and an attending clinician at North Valley Behavioral Health, a psychiatric health facility serving 18 northern California county mental health agencies. In addition, he consults privately on forensic medical disputes and court cases.

Graduated in 1965 in Biology from the University of Louisville, Dr. Riley earned a Master of Science degree with basic research as a Woodrow Wilson Fellow. After obtaining the Master of Public Health degree (UCLA, 1970) he taught high school and college biology, chemistry and physical science before beginning a career focused on problem solving in epidemiology and medicine. While directing a statewide program in communicable disease control (Kentucky), Dr. Riley became concerned about the inefficiencies of medical care delivery and the lack of a public health perspective on the part of physicians. Returning to the academic setting, he earned the MD degree in 1978, also from University of Louisville. He was awarded the Tim Lee Carter Award for community service in recognition of activities conducted during his years as a medical student. Upon completion of an internship in Internal Medicine (Tulane University Affiliated Hospitals in New Orleans, LA), Dr. Riley was appointed Medical Director for the Northern Sector of the Alabama Prison System. In that capacity, he guided the court-ordered transition of clinical services for 6,000 inmates in 5 prisons in Montgomery Alabama from state-employed physician services to a system using private physician providers. During his tenure the Alabama State Prison System recorded a significant reduction in duplicate services *and* concomitant improvement in overall inmate health. He has attended emergency room patients in Alabama, Kentucky, Colorado, Minnesota, and California, in addition to extensive exposure to emergency medical

practice at Charity Hospital in New Orleans, Louisiana. Through the years 1980-1995, Dr. Riley maintained an office practice while continuing to participate in groundbreaking innovations in the health care field. In 1982 he helped start the Northeast Alabama Heart Clinic, in Gadsden, Alabama. This was the first outpatient invasive cardiology lab and clinic in the southeastern US.

Dr. Riley has been a pioneer in the development of practical and effective treatments for traumatic brain injury patients and has lectured on that subject in Colorado and California.

In 1990 Dr. Riley completed his formal psychiatric training at Napa State Hospital where he was Chief Resident in the psychiatry program. He has been physician director of psychiatric consultation / liaison hospital programs, an alcohol and drug inpatient detoxification unit, an ICU, and numerous outpatient multi-disciplinary programs. Dr. Riley developed an urgent care system delivering prescription services to outpatient psychiatric patients in Placer, Yuba and Sutter Counties. This program has brought significant savings to the county agencies, demonstrating a best practice model of clinical service, while avoiding otherwise certain inpatient admissions.

In 1992 Dr. Riley met Tom Ortner at the Sunridge Hospital in Yuba City, where the two were respectively Medical Director and CEO. This relationship has grown into collaboration on the development of alternative treatment facilities for the disadvantaged that continues today. It has spawned a provider network, two long-term care facilities, a crisis residential treatment facility, four psychiatric inpatient facilities, group homes for adolescents and other social service programs.



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***Carrie Bevacqua, MSW
Communications Officer***

Carrie Bevacqua is the Communications Officer for the Ortner Management Group (OMG), an administrative services and behavioral health management firm. Ms. Bevacqua has over 26 years of experience in behavioral health, and the health and human service field in direct care service, management, and as a member of an executive team. She received her undergraduate degree in Child Development and her master's degree in Social Work, Mental Health Concentration, from California State University, Sacramento.

Professional Background:

Ms. Bevacqua has numerous years of experience working with several organizations that served children, adolescents, adults and older adults diagnosed with mental illness. Early in her career she was directly involved in the development and start up of a 60-bed psychiatric hospital in Yuba City. Her involvement included the initial JCAHO accreditation of the hospital, as well as, the successful re-accreditation process. She was also directly responsible for program development and implementation, as well as, quality control oversight. She has provided clinical social work services to all age groups at both inpatient psychiatric and residential care settings for many years and has worked for the County Probation Department, managing and supervising state-mandated offender programs.

Ms. Bevacqua developed and managed WorkNET, a nonprofit intensive case management program for non-custodial parents in Sutter County. This program was the recipient of the California State Association of Counties' Challenge Award for program innovation.

For the past 11 years, Ms. Bevacqua has held various management and executive positions at Willow Glen Care

Center, then as a Member of OMG. Ms. Bevacqua served as the Program Manager for the Medi-Cal Certified Day Rehabilitation Service for Willow Glen Care Center and was responsible for the management and quality assurance of the Program. She has also served as the Administrator for the Rosewood and Willow Glen Care Centers. Both centers are residential care facilities for chronically and persistently mentally ill adults serving over 30 rural counties of the north state and central California. Currently, Ms. Bevacqua serves as the Director of Access for OMG, as well as, Contract Manager for Willow Glen Care Center. She is directly responsible for frequent and efficient communication with all counties served, and monitors contract utilization.

Ms. Bevacqua currently serves as the Chairwoman of the Board of Directors for the Family Life Foundation, a nonprofit organization operating a foster family agency and has served on the Rosewood Care Center's Board of Directors providing oversight to a nonprofit adult residential facility.



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***Mark Montgomery, Psh.D
Vice President of Operations***

Dr. Mark Montgomery is the Vice President of Operations for the Ortner Management Group, an administrative services and behavioral health management firm. Dr. Montgomery is a results-driven, public sector executive with over 20 years of experience designing and directing community based wellness and recovery programs. Recognized nationally and at the state level for developing creative, cost effective, and integrated behavioral health programs serving multiple special needs populations. Dr. Montgomery is deeply committed to improving the lives of individuals suffering from chronic and persistent mental health and substance abuse related challenges. Dr. Montgomery earned his undergraduate degree in public administration from California State University, Chico and his doctorate degree in clinical psychology from The Professional School of Psychology, Sacramento.

Professional Background:

Prior to joining the Ortner Management Group, Dr. Montgomery spent five years as a county Mental Health, Alcohol and Drug Director in Shasta County and more than a decade in key non-profit administrative positions. His knowledge of finance, public behavioral health systems and services, primary health care integration and governmental contracting has played an invaluable role in the development and growth of community based programs. As Program Director and later as Executive Director of El Hogar Community Mental Health in Sacramento, California, Dr. Montgomery participated in the development and program implementation of California's first outcome based Homeless Initiative (Assembly Bill 34/2034) and the Mental Health Services Act (Prop. 63). In addition, Dr. Montgomery has held leadership positions with the Central Valley Conditional Release Program/ Harper Medical Group, and has actively participated in the California Mental Health Directors Association (CMHDA), County Alcohol & Drug Program Administrator Association (CADPAC), California Council of Community Mental Health Agencies

(CCCMHA) and California Mental Health Services Authority (CalMHSA) .

Finally, Dr. Montgomery has spent the past year as an independent consultant to federally qualified health clinics (FQHC's), Native American health clinics, and non-profit organizations; and performing managed care contracting, law enforcement strategic planning (AB 109), facility /project development, consumer self-help, promoting public/private partnerships, and administrative services.